



# SYZYGY CO.

ENTERTAINMENT ELECTRONICS DEVELOPMENT

2962 SCOTT BLVD.  
SANTA CLARA,  
CALIF. 95050  
404-247-4825

## SERVICE BULLETIN

In order to properly coordinate the replacement of defective parts and credit return of defective parts, please follow the following procedure:

- 1) Unless prior arrangement has been made between vendor and distributor, all defective parts must be shipped from the distributor direct to:

ATARI, INC. - SYZYGY CO.  
14600 Winchester Blvd.  
Los Gatos, Calif. 95030

ATTENTION: "Returns" - Shipping  
and Receiving

- 2) Enclose some type of packing slip indicating:
  - a) Company name and address.
  - b) Amount of each type of item returned and description (i.e., two 5K Pots). Advise if you want replacement parts shipped or credit for the return of the item.
  - c) Always note serial numbers of Pong Computers & T.V.'s returned.

NOTE: WHEN POSSIBLE, PLEASE GIVE SHORT DESCRIPTION OF THE DEFECT IN THE PART - I.E., THE HOLES IN THE BOARD IMPROPERLY DRILLED - WILL NOT FIT MOUNTING.

- 3) If you have called the replacement order into our Sales Order Department prior to the actual return of the defective parts, please note that you have called and placed an order to eliminate double shipments, i.e., "Confirmation Only."
- 4) The only parts that you should be returning to Winchester Blvd. should be Pong Computer Boards (catalog #VP101) or T.V. sets (Toshiba #92002, MGA #92003, or Hitachi #92001). Unless advised otherwise, please identify the type of T.V. by name/catalog number.

IF ANY PROBLEMS ARISE, PLEASE CALL AT 408/374-2440, CUSTOMER SERVICE DEPARTMENT.