



DATA EAST PINBALL, INC.

## Service Bulletin #26

To: Service Manager  
From: Data East Pinball Service  
Date: September 4, 1990  
Subject: Back to the Future Program

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Symptom: Intermittently the displays will say "Memory Error Open Door" when the game is turned on. The only way to get the game to power up is to open and close the front door. This is the same symptom that a loose or missing battery will exhibit.

Problem: Very obscure program error.

Solution: Accompanying this bulletin are two EPROMS labeled B5 and C5. They are your master EPROMS and do not need to be returned to us. They are version A02-7. This new program version will correct this problem.

Note: This is a back ground systems error and is very intermittent. You may never hear of it. We recommend you do two things:

- 1) You only send this program to those customers of yours that complain specifically of this problem.
- 2) Install version A02-7 EPROMS into any Back to the Future game you get coming through your shop.

If you have any problems or questions regarding this update please call us at 1-800-KICKERS (1-800-542-5377). In Canada call 1-708-345-7700.

*PA Arnie*

Pete & Arnie  
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Data East Pinball, Inc.