

Technical Support Manager Technical Support Engineer Technical Support Engineer Tech. Doc. Administration	Joe Blackwell	Eric Winston	Ted Kilpin	Jay Alfer
	Technical Support Manager	Technical Support Engineer	Technical Support Engineer	Tech. Doc. Administrator

- TO: Parts & Service Managers
- DATE: September 3, 1996
- SUBJ: IIII CONTRACTOR SUBJ: IIIII CONTRACTOR SUBJE S

THIS IS NOT A MANDATORY MODIFICATION! This procedure is only necessary if your game exibits the following symptom.

SYMPTOM: Balls get trapped in the Plastic Under-Trough Ramp beneath the Alien Head.

- **CAUSE:** We have found a *potential* for a balltrap between the 2-1/2" Hex Spacer and the back wall of the Under-Trough because of normal variations in vacuum-formed plastic ramps (see Fig. 1 below).
- **SOLUTION:** Remove the Plastic Under-Trough Ramp Assembly by removing the three 1/4" Hex Head Mounting Screws. Remove the two Phillips Screws and the 2-1/2" Hex Spacer (see Fig. 2 on the next page). Reattach the Under-Trough.
- **NOTE:** This spacer was there strictly to give **additional** support to the clear plastic cover over the top of the trough. *Removing it will not create any problems.*

You may ask more questions or voice your concerns at 1-800-542-5377 or 708-345-7700.



