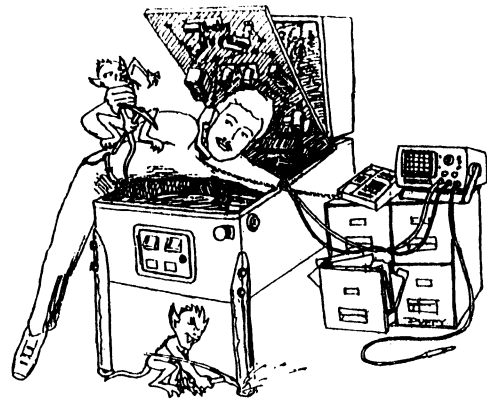


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Technical Support

TO: Service Managers

FROM: Joe Blackwell

DATE: October 19, 1993

RE: Last Action Hero/Jurassic Park - Flipper Return Springs

Symptom: When flipper is energized it does not return to its rest position after releasing the flipper button.

Problem: Flipper return spring has broken off the spring bracket (FIG. 1). We have found a number of these machines which have had the end of the spring crimped to the spring bracket to secure it from popping off. This is not necessary and will cause premature spring failure.

Solution: Replace spring (Part No.: 265-5029-02). This is not a modified spring, it is an exact replacement part without the crimp.

(Figure 1)

